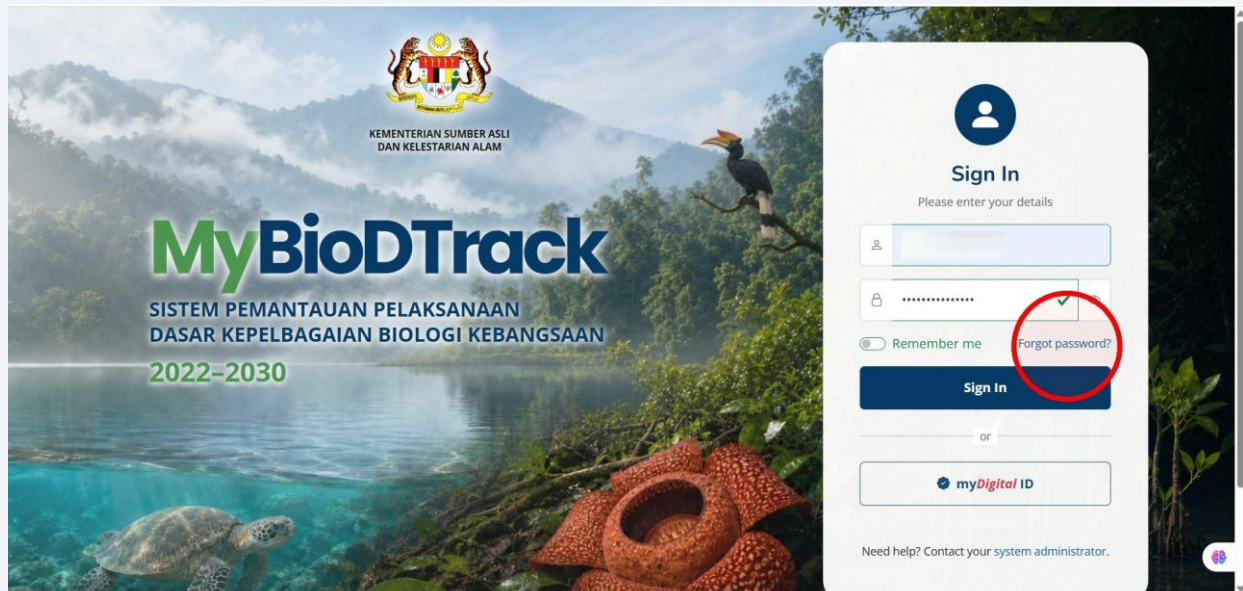


Account Recovery (Forgot password / Username)

1

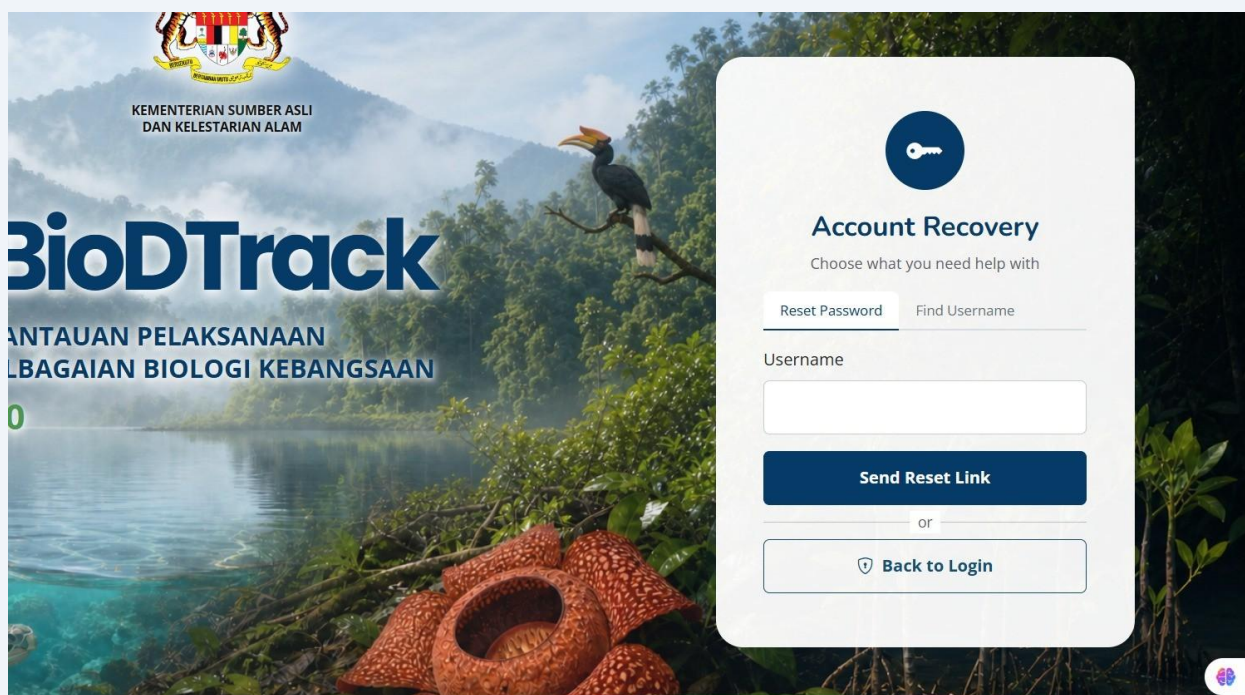
There is function for account recovery, whether user forgot the password or username. Click "*Forgot password*" to begin



Forgot password

2

System will direct to "*Account Recovery*"



- 3 Type in the "Username" and click "Send Reset Link" button

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Account Recovery
Choose what you need help with

Reset Password Find Username

Username

Send Reset Link

or

Back to Login

- 4 "Successfully generated password reset link" message will pop up once "Send Reset Link" button clicked.

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Account Recovery
Choose what you need help with

Reset Password Find Username

Username

Send Reset Link

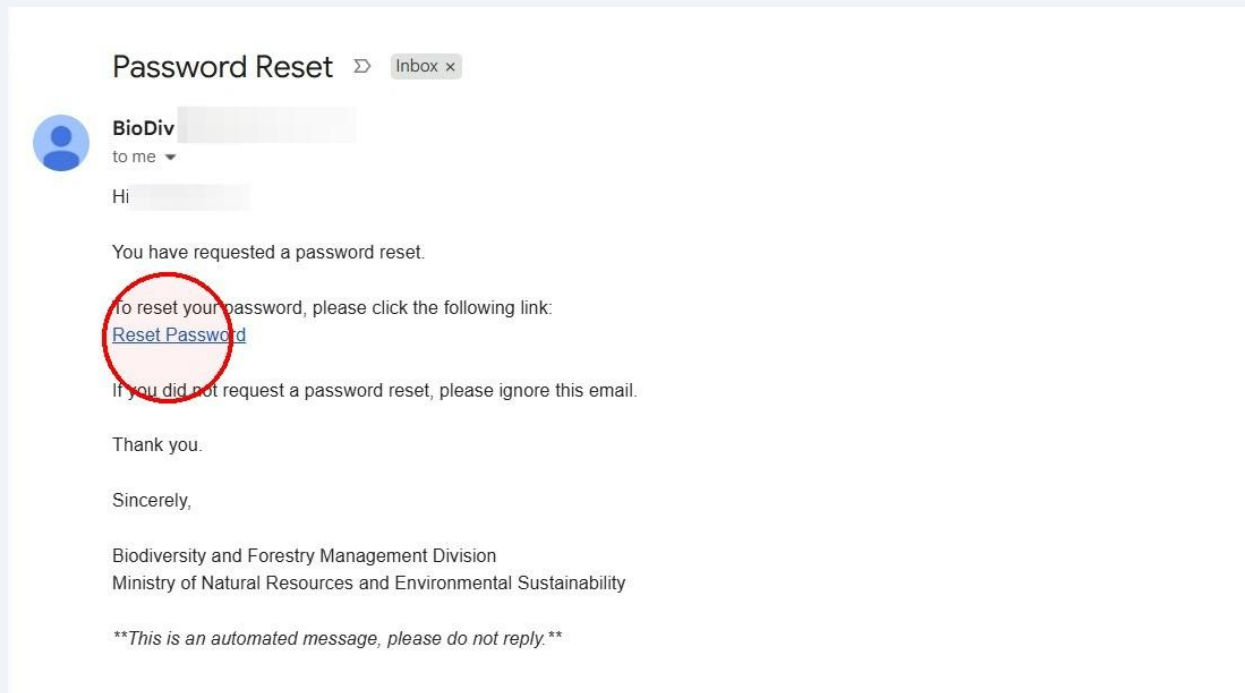
or

Back to Login

Successfully generated password reset link.

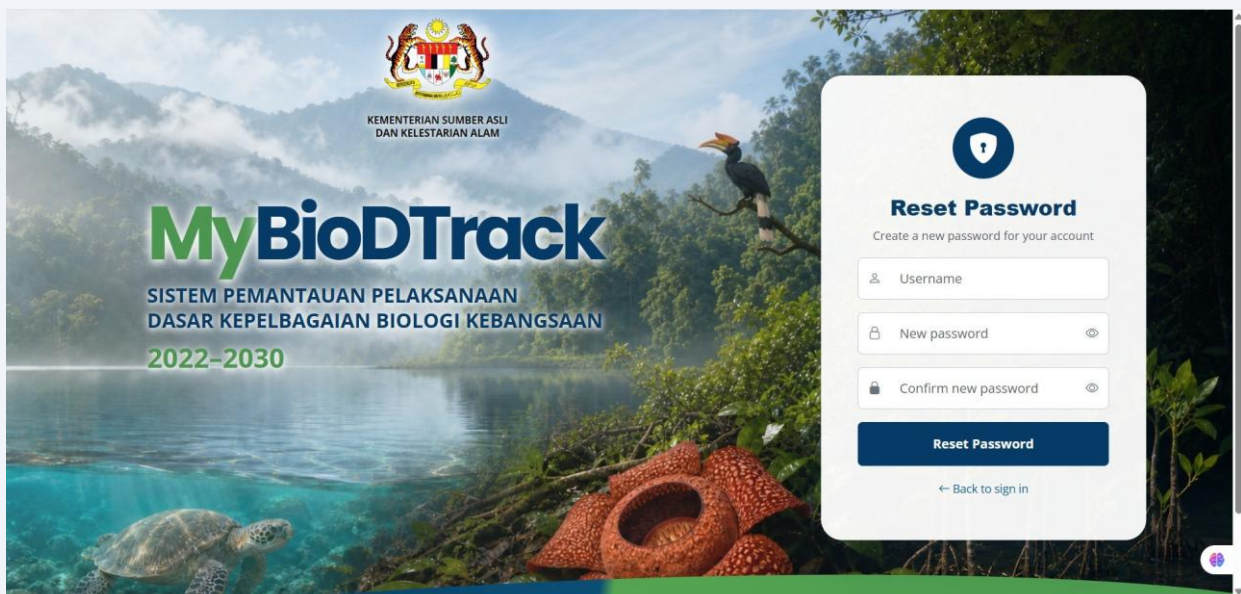
5

Check for "Password Reset" email. Click at "Reset Password" link



6

System will redirect user to this display after "Reset Password" clicked from the email



7

Fill in "Username", "New Password" & "Confirm New Password". Then, click "Reset Password" button

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Reset Password

Create a new password for your account

Reset Password

[← Back to sign in](#)

8

"Password reset successful" message will pop up

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2022-2030

Reset Password

Create a new password for your account

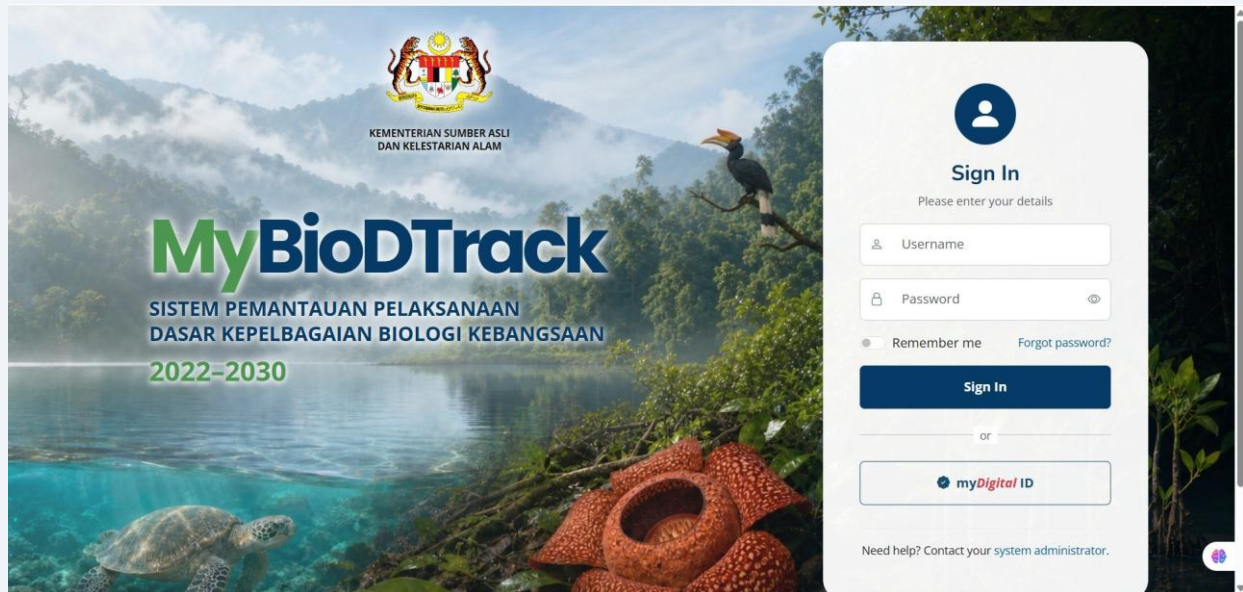
Reset Password

[← Back to sign in](#)

Password reset successful.

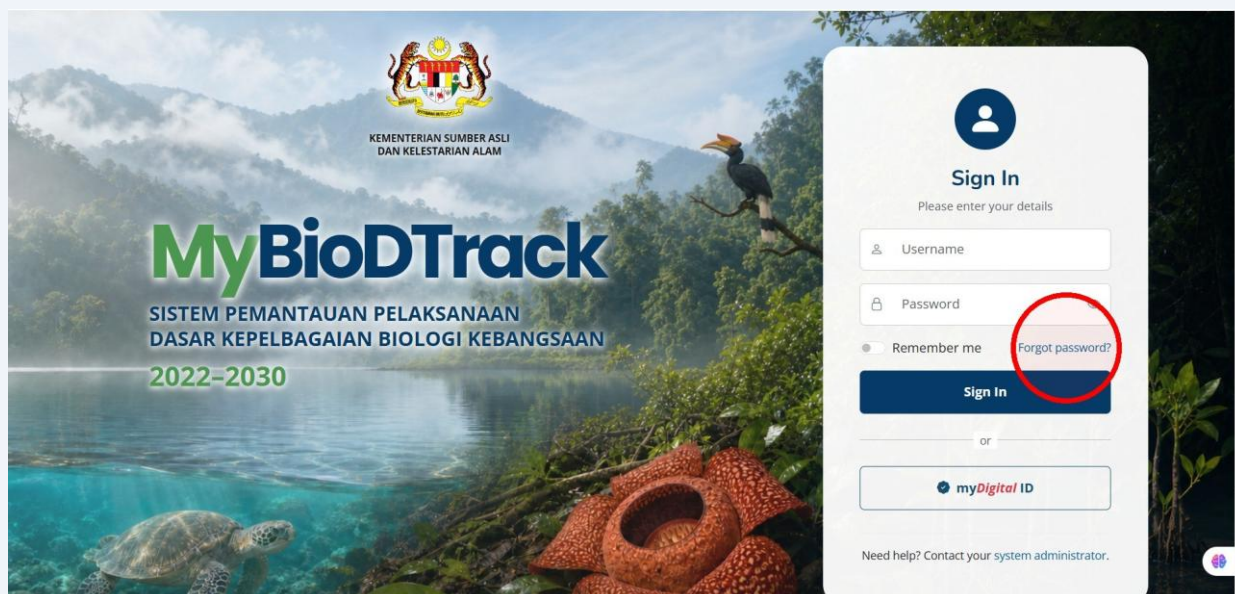
9

Once password reset successful, system will redirect to main page and user can sign in with new Password

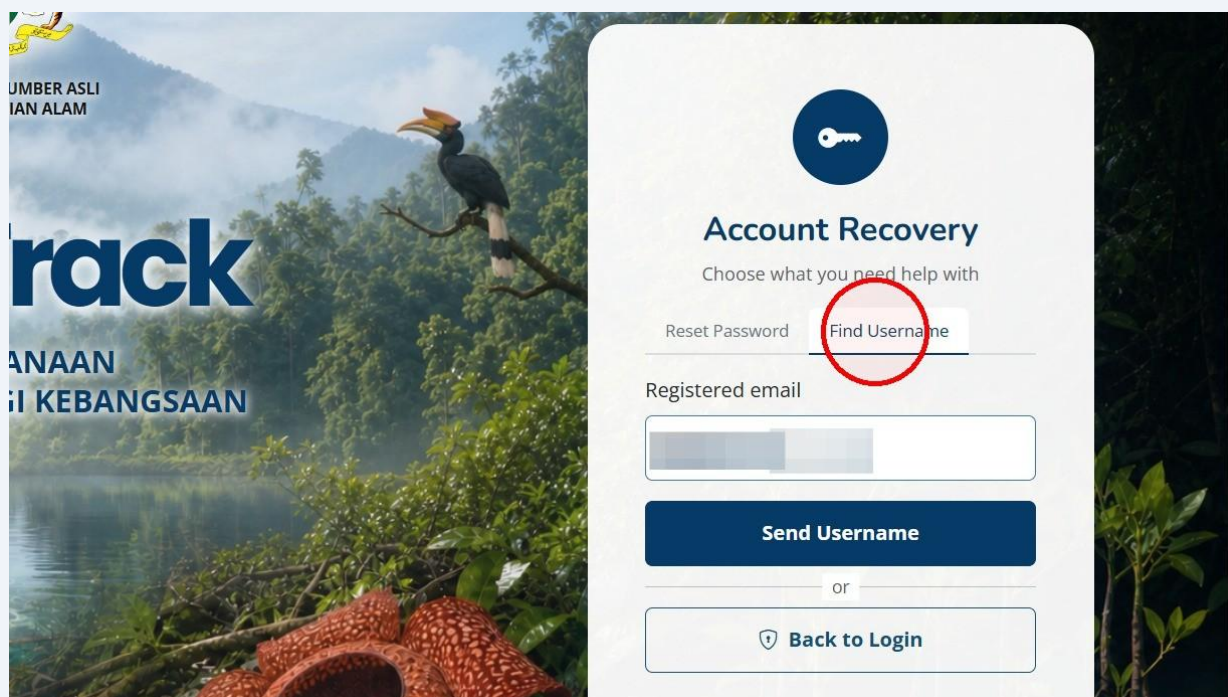


Forgot Username

- 10** From main page, click "*Forgot password*".



- 11** Select "*Find Username*", fill in "*Registered email*"



12 Click "Send Username"

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Account Recovery

Choose what you need help with

Reset Password Find Username

Registered email

Send Username

or

Back to Login

13 "Username reminder sent successful" message will pop up informing that user will receive an email

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Account Recovery

Choose what you need help with

Reset Password Find Username

Registered email

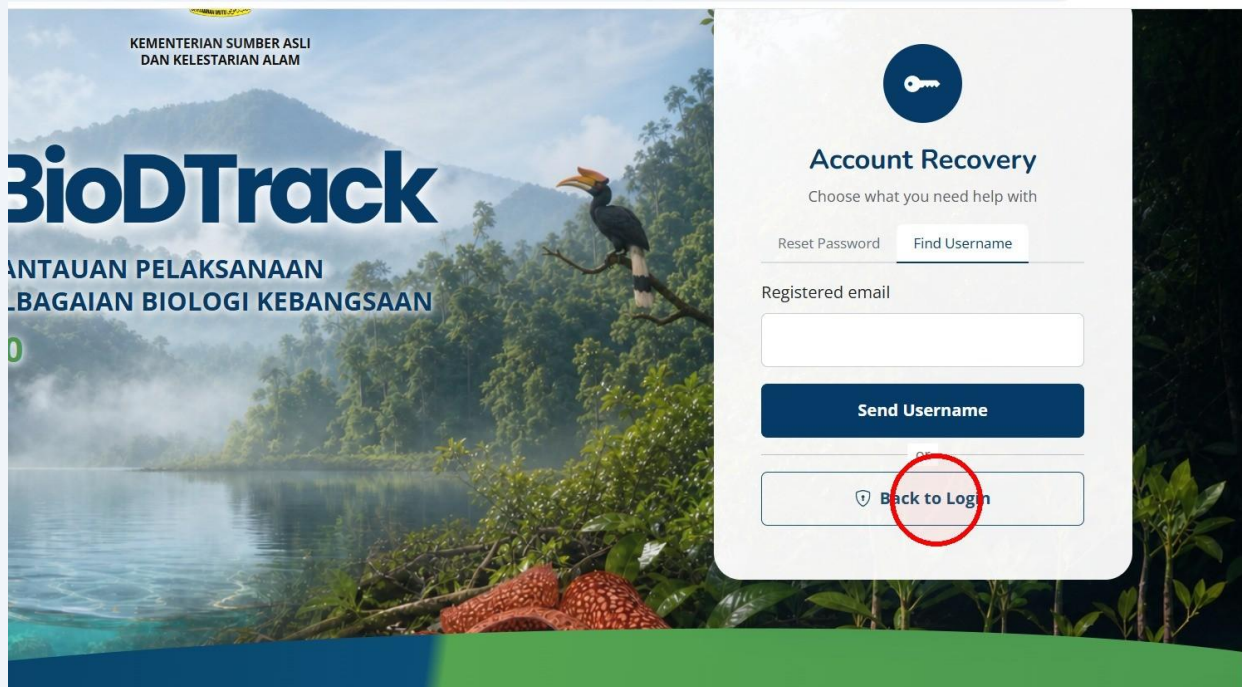
Send Username

or

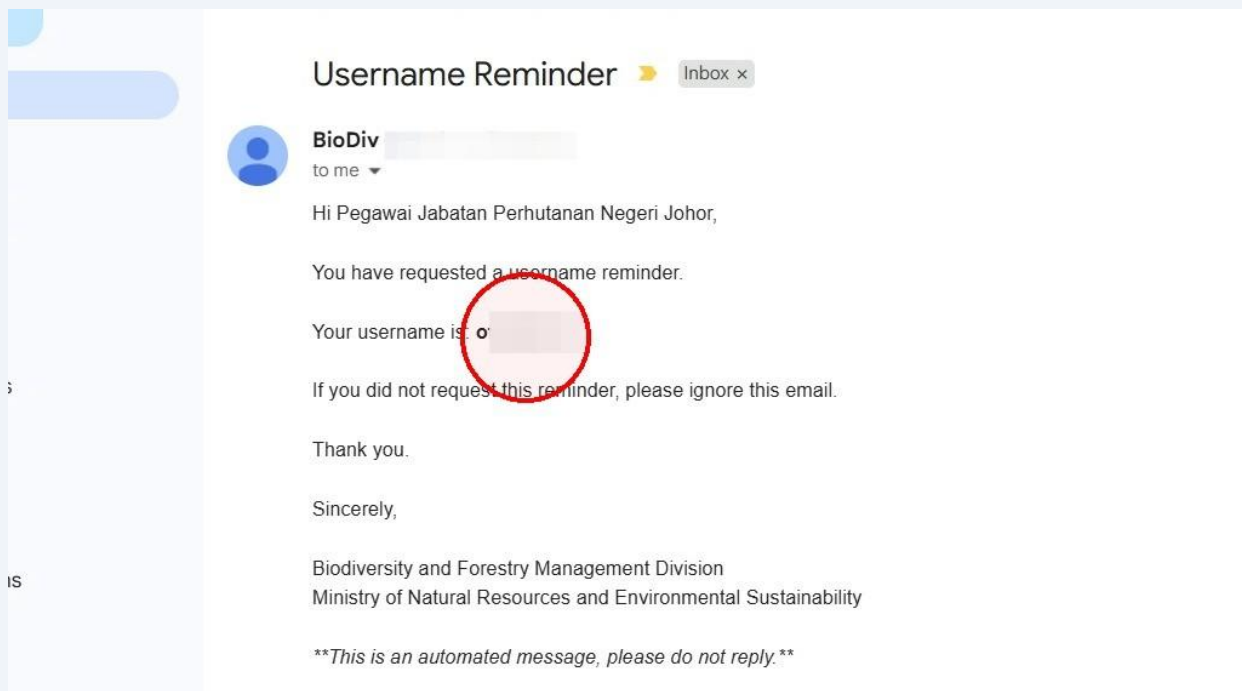
Back to Login

Username reminder sent successfully.

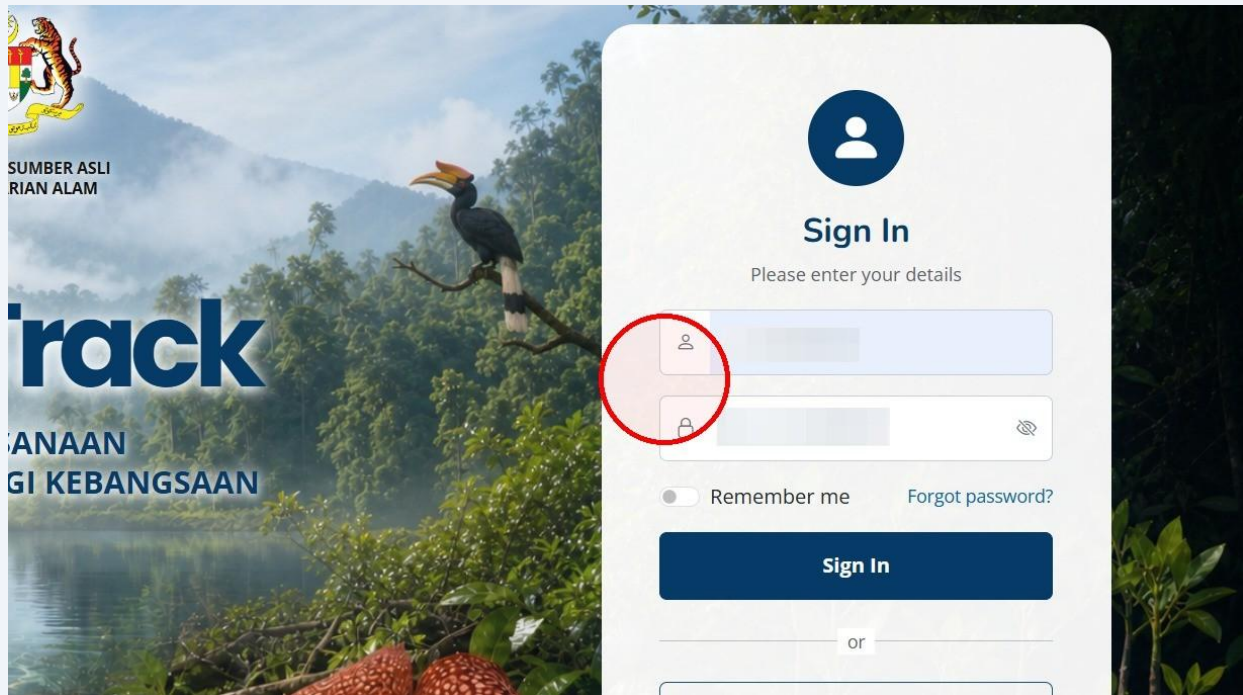
14 Click "Back to Login" button



15 Check for "Username Reminder" email which will inform the username



16 Sign in with recovered Username and valid password



The image shows a 'Sign In' form overlaid on a nature-themed background. The background features a misty mountain landscape with a lake, a hornbill perched on a branch, and a tiger logo in the top left corner. The text 'SUMBER ASLI RIAN ALAM' is visible near the tiger logo. The word 'track' is partially visible in large blue letters. Below it, the text 'ANAAN' and 'GI KEBANGSAAN' are visible. The 'Sign In' form is white with rounded corners and contains the following elements:

- A blue circular icon with a white person silhouette.
- The text 'Sign In' in bold blue font.
- The text 'Please enter your details' in a smaller blue font.
- A username input field with a light blue border and a user icon on the left. This icon is circled in red.
- A password input field with a light blue border, a lock icon on the left, and an eye icon on the right for toggling visibility.
- A 'Remember me' checkbox and label.
- A 'Forgot password?' link.
- A dark blue 'Sign In' button.
- An 'or' separator.
- A partially visible input field at the bottom.